





User Manual for Applying for a Training Opportunity

On-the-Job Training – Graduate Development (Tamheer)





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Introduction:

This document provides a comprehensive explanation of the services and programs available to individuals through the Human Resources Development Fund (HRDF) website. It offers a complete overview of how to utilize these services, with references to relevant programs and products that may benefit you. This manual aims to support you in achieving your goals and enhancing your experience with ease.



1. Steps to Apply for a Training Opportunity in the Graduate Development Program (Tamheer)

To apply for training opportunities in the Graduate Development Program, applicants must first register in the On-the-Job Training Program.

Steps to Register in the On-the-Job Training Program

1. The user accesses the HRDF website

www.hrdf.ora.sa

- From the upper navigation bar, the user selects "Programs and Services"
- 3. The user then selects "Individuals"
- 4. The user selects "Training"





5. The system displays the Graduate Development Program page on the (HRDF) website



- 6. The system displays the following in the Program page within the (HRDF) website
 - Registration Steps



 Target Audience for the Graduate Development Program





• Eligibility Criteria



• Support Mechanism





• Benefits of Graduate Development Program (Tamheer)



• Frequently Asked Questions



7. At the top of the page, the user selects "Subscribe"



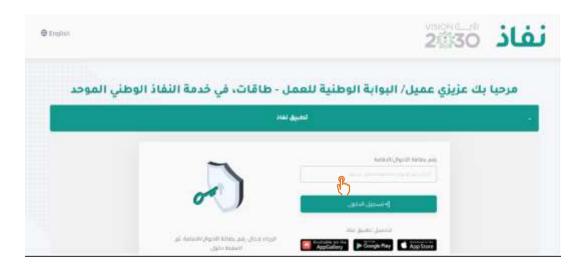


8. The system will then redirect users to the electronic services login page





The user logs into the system using the National Unified Access

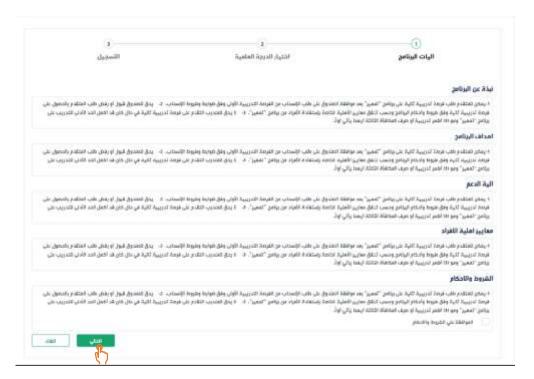


10. From the "Our Programs" menu, the user selects "Register for On-the-Job Training"





11. The system presents an overview of the program along with its objectives





- 12. If the user selects "Cancel", he will be redirected to the main electronic services page
- 13. If the user selects "Next" without accepting the terms, the system will display an error message as shown in the screen below



- 14. If the user agrees to the terms and conditions and proceeds to select "Next"
- 15. The system will display the "Select Academic Degree" screen





16. If the user clicks "Next" without choosing an academic degree, the system will display an error message as illustrated in the screen below



- 17. The user chooses one of the following academic degrees (Bachelor's Student, Diploma Student) he wishes to register in and selects "Next"
- 18. The system displays the user's personal information from their profile in the electronic services portal
- 19. The system displays educational information from the Ministry of Education
 - If the user is not eligible to register for the On-the-Job Training Program
 - The system will display an error message explaining the reason for ineligibility









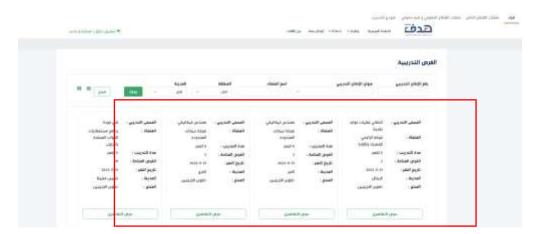




- 20. Upon successful registration in the program
 - a. The system then redirects the user to the home page of the electronic services
 - The system displays a confirmation message indicating that the registration request for the On-the-Job Training Program has been successfully processed



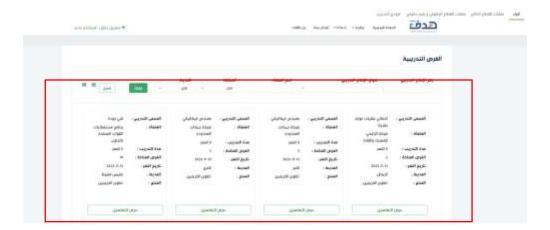
21. Once registered, the user can browse available training opportunities and submit applications accordingly





2. Viewing Available Training Opportunities

- 1. The user logs into the electronic services
- 2. From the training opportunities menu, the user selects "Training Opportunities"
- 3. The system displays a list of available training opportunities for application





- 3. Apply for a Training Opportunity in the Graduate Development Program (Tamheer)
- The user selects one of the available Graduate Development opportunities by clicking "View Details" below the published training opportunity



2 The system displays details about the training opportunity, including the establishment's information, specific details of the opportunity, and the relevant terms and conditions





معلومات عامة المسمى التدويي عنوان الإعلان التحريمي مدير رقابة اطرية test webservice المخافاة الشهرية المؤايا الأخيى 1000 المهام التدريبية نسهم تستويية. المشاركة في تطوير الأهداف الرئيسية الزماية البدارية، وتطوير وتتعيد الخطط والرئام و المشروعات التي تساهم في تطبق هذه الأهداف. والتأكد من وجود الأطر والمقاربيس الخبيعة لمعرفة ممنون تطبق هذه الوصف التدريني المشارخة من تطوير الأمداف الرئيسية والمنادرات والخطط التشفيلية والترادم المنطقة وادرة الرفاية الإدارية، والأنشاف المناشر على المنطقة العلاقة الإدارية منا يتوافق مع الأمداط التنظيشة، ومصال تواثير كافة الموادر التنفية والشراية التي تتمن سير المنطقات الومنية بأكثر كفاءة الدطط والأهداف الإستراتيجية. مراجعة وتطوير سياسات وأدلة الرباية الإدارية ومتابعة تنفيذها. والإشراف على تصميم العمليات والإدراءات ومرادعتها وضمان سلامتها ومراجعة مستوى خفاعتها وفناليتها راستمرار وتدالية ممكنة ودراحته مستوى كفاتها واستانها استعرار الأبتراف على عمليات مراجعة وتدفيق صعة القرارات المتحدة وإصادات العمل العمول بوز والثاقد من مطابقتها للنظمة واللوائد المستعدة. التسميق والتواصل مع الوحدات التنظيمية الأجرى بوحث الجمول عتن كافة المعلومات التقارير والوائقي وطلب الاستبضادات حولها وانسمق Reins lautis. سنوات الخوة 6-4 ومنابعة الزيارات الميدانية والجولات التستيشية في حال تطلب الأمر. الإشراف على عمليات (عداد ونحضير ملخصات وتقاريز بتالج عمليات الرفانة يبته العمل مواتمة للأشناص دوي الإعاشة الإدارية وعرضها على الإدارة العلية، وإداطتهم بمختلف التحديات والمستجدات والاتراح الطول الوقائية والتصديدية المناسبة Salatal واستشارتهم في مخلف القضايا والمباجات المستقبلية المهمة: district. الشوائر التصيية Nusul أبا الملابيح agaill èae أسم ورقم الشارع 14úl 6 Jost Beet, حوام كامل غترة الحمل جعادي atiali تطوير المريض







If the user selects "submit" without accepting the terms, the system will display an

error message as shown in the screen below





- 4 The user agrees to the terms and conditions and proceeds by clicking "Submit"
- 5 The user selects "Submit"



- 6 The system verifies the eligibility criteria associated with the Graduate Development

 Program and the training opportunity
- If the user fails to meet the eligibility requirements, the system displays specific conditions that were not satisfied, as illustrated in the example below

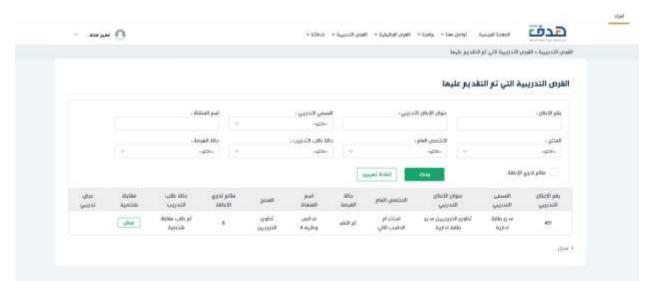


8 Upon successfully meeting the eligibility criteria, the application for the training opportunity is submitted, and it appears in the list of submitted applications



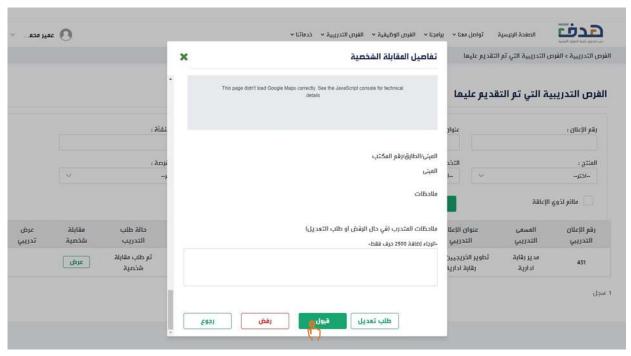
4. Tracking Submitted Applications

- From the main menu, the user selects "Training Opportunities" followed by "Training Opportunities Applied for"
- 2. The system displays a list of training opportunities that the user has applied for, along with the status of each application



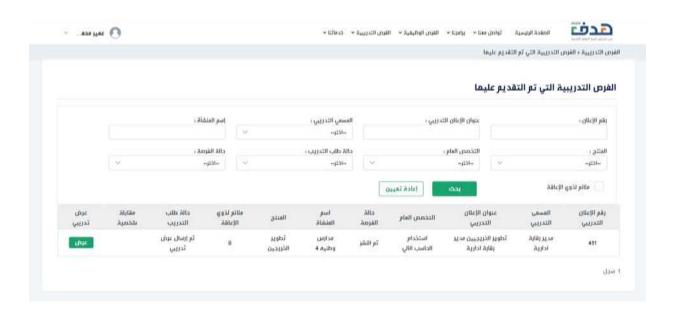
- 3. If an interview request has been sent to the user, the system allows the user to view the details of the interview and choose to accept, decline, or request modifications
 - If the user selects "Decline," the system presents a confirmation message regarding the rejection
 - ➤ The user clicks "Confirm"
 - The interview is declined, and the training provider is notified accordingly
 - If the user selects "Request Modification"
 - The system enables the user to submit a request to reschedule the interview
 - If the user selects "Accept"
 - The user will receive a notification confirming the acceptance of the interview
 - > The training provider will be informed of the user's acceptance



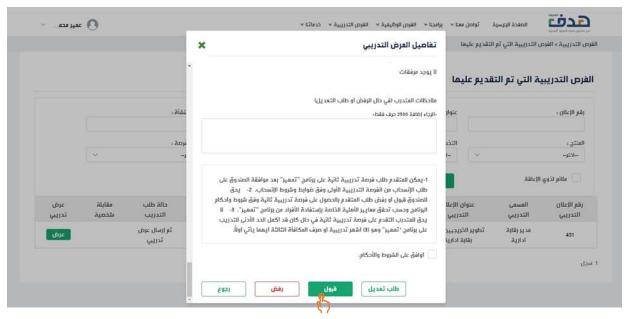




- 4. If a training offer is sent to the user for one of the opportunities they applied for, the system allows the user to review the training offer and decide whether to accept, decline, or request modifications
 - If the user selects "Decline", the system presents a confirmation message regarding the rejection
 - ➤ The user clicks "Confirm"
 - > The training offer is declined, and the training provider is notified accordingly
 - If the user selects "Request Modification"
 - The system enables the user to submit a request to modify the training offer's data
 - If the user selects "Accept"
 - The user will receive a notification confirming the acceptance of the training offer
 - ➤ The training provider receives a notification confirming the trainee's acceptance of the training offer









5. Viewing the On-the-Job Training Program Dashboard

- 1. From the main menu, the user selects "Our Programs" followed by "On-the-Job Training" and then "On-the-Job Training Dashboard"
- 2. The system presents the On-the-Job Training Dashboard, detailing the specific training opportunity the user is currently registered in







- 3. The system provides the trainee with the following functionalities regarding the training opportunity:
 - Withdraw from the opportunity
 - Review attendance records
 - Access the payment history
 - Issue a training certificate after one month or more from the start of the training
 - Issue a completion certificate upon fulfilling the evaluation requirements for the opportunity, trainer, and overall training experience





6. Evaluate the establishment, training opportunity, and the trainer by the trainee

- 1. The user navigates to the On-the-Job Training Dashboard
- 2. Under the section titled "Actions Required to Complete Training and Obtain the Completion Certificate", the following are displayed:

Trainer Evaluation

 The system presents a form for evaluating the trainer, prompting the trainee to answer a series of questions; Mandatory questions must be answered; otherwise, the trainee will be unable to save the evaluation

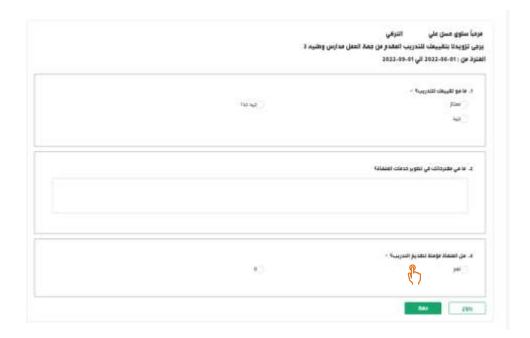






Establishment Evaluation

The system presents a form for evaluating the trainer, prompting the trainee to
answer a series of questions; Mandatory questions must be answered; otherwise,
the trainee will be unable to save the evaluation





Evaluating Training Opportunity

The system presents a form for evaluating the trainer, prompting the trainee to
answer a series of questions; Mandatory questions must be answered; otherwise,
the trainee will be unable to save the evaluation

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7. Withdrawal from the Training Opportunity - Graduate Development Program (Tamheer)

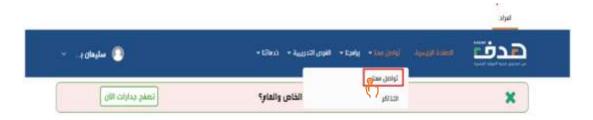
- 1. From the On-the-Job Training Dashboard, the user selects "Request Withdrawal"
- 2. The system displays the withdrawal request form
- 3. The user fills out the form, agrees to the stipulated terms and conditions, and submits the request for approval





8. Contact Us

1 The user clicks on the "Contact Us" icon to initiate a Contact Us request



2 The system presents the Contact Us request page



3 Users can check the status of previously submitted requests or create a new one



4 To submit a new request, the user clicks on the "New Contact Us Request" icon



5 The user selects the relevant program/ purpose for the communication





6 The user chooses the customer category



7 The user specifies the type of request





8 The user clicks "Next"



9 The system displays frequently asked questions (FAQs) to the user



- 10 If the user does not find an answer to their inquiry
 - The user responds to the question, "Did you find your answer among the FAQs?"



• If the User Selects "Yes"; the system displays an "End" button, allowing the user to close the form without submitting any request



• If the User Selects "No"; the system prompts the user with a follow-up question:

"Why?"



- The user provides an answer to the follow-up question "Why?"
- The user clicks "Next"



11 The system then displays the user's information



- 12 The system presents the Contact Us form
 - The user inputs the subject
 - The user inputs the content
 - The user may "attach" any relevant documents, if applicable



13 Finally, the user clicks "Send"



14 The system presents the mandatory acknowledgment for the user



15 If the user does not agree; the "Agree" button will be disabled, preventing the submission of the contact request





16 If the user agrees; upon selecting "Agree", the system displays a confirmation

message that includes the request number



17 The applicant will be contacted if there are any updates regarding the request